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The Market for Airline Passenger Services Systems - 2012

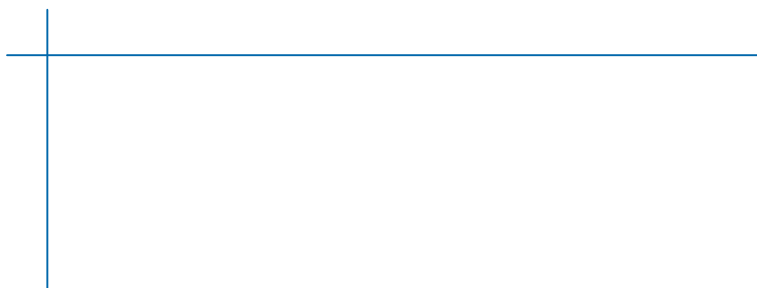


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Introduction

This is the fourth edition of the T2RL report on the market for airline Passenger Services Systems. The first edition was prepared by Travel Technology Research (T2RL) in September 2009. It was updated in January 2010 and then again in 2011, to incorporate market growth as well as changes and updates from 2010. This edition, published in April 2012 describes the current state of the market using the most recently available contract data along with passenger volume information relating to 2010 and 2011. The data is derived from T2RL's extensive experience of working with airlines and vendors on the application of information technology to the real world challenges of the modern airline industry.

Many companies in the airline IT industry need to improve their knowledge and understanding of the market for airline and airport passenger management systems. T2RL has produced this detailed report on the current Reservation and DCS systems deployed today along with a perspective on the emergence of Next Generation Platforms.

T2RL has produced this report in response to real customer needs. It embodies the most current view available of the commercial technologies in use by passenger airlines today. It surveys the vendors of those technologies in some detail and considers how the market is likely to develop over the next few years.