# The Market for Airline Passenger Services Systems

## A Market Review

## &

## Vendor Analysis

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email: info@t2rl.com


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# Introduction

This report has been prepared by Travel Technology Research (T2R) in September 2009, and updated in January 2010, to incorporate market data to the end of 2008. It describes the current state of the market for airline Passenger Services Systems using the most recently available data. This data is derived from T2R's extensive experience of working with airlines and vendors on the application of information technology to the real world challenges of the modern airline industry. In particular the figures relating to market shares for the various vendors and solutions are now based on airline reported passenger numbers from 2008.

Many companies in the airline IT industry need to improve their knowledge and understanding of the market for airline and airport passenger management systems. T2R has produced this detailed report on the current Reservation and DCS systems deployed today along with a perspective on the emergence of Next Generation Platforms.

T2R has produced this report in response to real customer needs. It embodies the most current view available of the commercial technologies in use by passenger airlines today. It surveys the vendors of those technologies in some detail and considers how the market is likely to develop over the next few years.


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